

## REVISION HISTORY

Refer to the DCA and associated markups for a complete description of the changes incorporated in a revision.

REV	DCA	DATE	DRAWN	CHECKED	APPROVED	PUBLISHED
D	W7568	9/30/08	J Jensen		J Jensen/L. Andujo	
E	W7973	03/09/09	J Jensen		L. Andujo	
F	W8971	11/30/09	J Jensen		L. Andujo	
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H	W12020	01/05/12	J Jensen	J. Rodriguez	J. Jensen	L. Bastedeaux
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TEMPLATE 150-744545-01 REV. C



Chelton Avionics, Inc.  
*dba Cobham Aerospace Communications*  
 Prescott, AZ

CAGE  
 CODE  
**1WZE2**

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DOCUMENT TITLE

**Aftermarket Warranty Policy**

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DOCUMENT NUMBER  
**150-340799**

REV  
**K**

Appendix A      Typed signatures indicate approval. Handwritten signature approval of this document is on file at Chelton Avionics, Inc., Prescott, Arizona.

SCALE: NONE

DO NOT SCALE DRAWING

## 1. PURPOSE

This document describes the aftermarket repair warranty terms and conditions, and extended warranty terms and conditions offered by Chelton Avionics, Inc. doing business as Cobham Aerospace Communications (CAC) located in Prescott, Arizona U.S.A.

## 2. SCOPE

The services provided are those under the control of the Chelton Avionics, Inc. doing business as Cobham Aerospace Communications (CAC), Prescott (USA) for the products serviced by Cobham Aerospace Communications in Prescott, Arizona USA.

## 3. REFERENCE AND RELATED DOCUMENTS

A. Higher level reference: 850-242362, Aftermarket Service & Support Policy

B. Standard Terms and Conditions of Sale (and Service)

The warranty set forth herein is subject to the terms and conditions of the sales and service at the time of purchase of the product (the "Standard Terms and Conditions of Sale") unless specified otherwise within this document. A current copy of these terms is available at the web site set forth below, and archival versions are available from Cobham Aerospace Communications. Any inconsistency between this warranty and the terms and conditions shall be governed by this instrument.

<http://www.cobham.com/cac/prescott/wulfsberg/customers>

## 4. AFTERMARKET

The service provider operates a full Depot-level repair station in Prescott, Arizona that shares a physical presence with the FAA Production Approval Holder of the equipment. Repairs to the component level and warranty repairs are accomplished at this site along with direct corrective action coordination with Design Engineering and the manufacturing Quality Assurance organizations.

### A. STANDARD OFFERINGS

CAC provides standard repair warranty terms and conditions and optional extended warranty under the following circumstances.

#### (1) Standard Repair Warranty

Articles repaired within the term of the original product warranty provided in Section 9.1 – Warranty, Exclusion and Limitation of Liability and Indemnity, as stated in the Standard Terms and Conditions of Sale, shall retain the original product warranty for the unexpired portion of the original product warranty.

Repaired products not within the term of the original product warranty are warranted under this Aftermarket warranty to be free of defects in material and workmanship for matters addressed in the paid repair (and not for other underlying issues within the unit(s) for a period of 12 months from the date of Return to Service for the most recent maintenance as indicated on the repair work order. CAC's total obligation, and Purchaser's sole remedy under this warranty is limited, at CAC's option, to repairing or replacing the repaired product or remedying the previous repair work provided.

CAC will refund to Purchaser, the cost of carriage on the return of any product determined to be defective and within warranty, and will deliver any repaired or replacement products (at its election) to Purchaser at CAC's expense. Please

contact CAC to obtain a freight courier account number for prepaid shipping of the return.

All import/export fees, taxes, duties, customs fees, documentation fees, and clearance fees shall remain the responsibility of the Purchaser.

If Purchaser returns a product for warranty repair and CAC determines that the product is ineligible for warranty repair due to the warranty exclusions specified in Section 9.1, *Warranty, Exclusion and Limitation of Liability and Indemnity* within the *Standard Terms and Conditions of Sale*, CAC will notify the Purchaser of such exclusion and Purchaser shall have the option of having CAC repair or exchange the product at Purchaser's expense, or return the product without repair. Purchaser shall be responsible for all transportation charges.

All returns and repairs shall occur in accordance with the then-current applicable policies set forth at: <http://www.wulfsberg.com/Customerservice.htm>

THE FOREGOING WARRANTIES ARE PURCHASER'S EXCLUSIVE WARRANTIES AND REPLACE ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING THE WARRANTY OF NON- INFRINGEMENT AND NON-INTERFERENCE AND THE IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS, OR USAGE FOR A PARTICULAR PURPOSE.

(2) Exchanges, Overhauls and Outright Sales

The warranty term for exchanges, overhauls, or outright sales of aftermarket or used equipment sale shall be covered under the same conditions as the standard repair warranty articles.

(3) Extended Warranty – In-warranty Products

Eligibility of coverage under extended warranty must have the extension renewed prior to warranty expiration, whether covered by initial factory warranty or aftermarket warranty terms and conditions.

(4) Extended Warranty - Out of Warranty Products

Each unit not currently covered by the initial factory warranty or aftermarket warranty coverage must be returned to the factory repair station located in Prescott, Arizona to have acceptance testing and re-certification conducted at the owner's expense prior to acceptance of extended warranty terms and conditions.

The owner shall also be financially responsible for cost of maintenance necessary to repair an item and to bring the product to acceptance standards.

Such items must have been sold within the most recent 48 month period to be eligible. Eligibility of items that are greater than 60 months since the initial date of sale shall be determined on a case by case basis depending upon condition.

**B. EXTENDED WARRANTY COVERAGE**

Products covered by extended warranty shall be covered by the same terms and conditions as newly manufactured items. Extended warranty may be considered an extension in time of the original manufacturer's warranty.

### **C. LIMITATIONS**

CAC reserves the right to deny warranty of any product under repair at the time of repair due to unforeseen circumstances to include, but not limited to, induced damages, corrosion, excess wear and tear, or any other conditions leading to a determination of questionable or reduced reliability.

Eligibility of extended warranty for items that are greater than 60 months since the initial date of sale shall be determined on a case by case basis depending upon condition.

### **D. PRICING**

Extended warranty pricing shall be quoted at the current minor repair flat rate for the associated product per year of extension, not to exceed any established warranty limitations.

For current extended warranty pricing contact:

Cobham Aerospace Communications  
Email: [cac.repairs@cobham.com](mailto:cac.repairs@cobham.com)  
Phone: +1 (928) 708-1531

### **E. SERVICEABILITY**

Cobham Aerospace Communications will evaluate and determine the serviceability of articles received. If for any reason an article cannot be properly serviced to meet the requirements of the OEM build standard, including the unavailability of parts or technological issues, or the cost of repair exceeds 65% of replacement cost, CAC reserves the right to recommend alternatives, which may carry a cost, or to return the item in as-is or unserviceable condition.